

TERMS & CONDITIONS

Please read carefully before completing your booking form. Signing and dating of the booking form confirms your acceptance of all of the terms and conditions that have been put before you.

DEPOSIT

A deposit of 30% of the full rental charge is required to confirm the booking. Reservations are not confirmed until receipt of the deposit and funds have been cleared.

BALANCE OF RENTAL FEE

The balance becomes due 6 weeks before your arrival date at "Le Coq Cloche". If the balance has not been paid by this time, and communication has not been received then we reserve the right to re-let the house. Deposits will be forfeited by the hirer of "Le Coq Cloche" if communication or prior written agreement of late payment has not been received.

CANCELLATION

If you need to cancel your holiday please advise us asap in writing. We will endeavour to re-let the property. If "Le Coq Cloche" is re-let then all monies paid will be refunded less £50 to cover re-letting costs and administration. If the house is not re-let, however, then we will require the balance of the total rental fee. We will always endeavour, although not guarantee, to re-let the property.

ARRIVAL & DEPARTURE

"Le Coq Cloche" will be available to you from 3pm on the first day of your holiday and we require that you vacate the house by 10.30am on your departure day. Lettings usually run from Saturday to Saturday. Any variations to this may be made in writing and agreed before your rental commences.

DAMAGE DEPOSIT

The damage deposit is payable when your balance is due, six weeks before your holiday commences. It is fully refundable after your holiday has ended if no damage to the property or the contents has been sustained, the property is left tidy and the cleaning managers have access to the property from 10.30am on the day of departure to carry out their duties.

GUEST RESPONSIBILITIES DURING YOUR STAY

It is your responsibility to put out the rubbish on Monday evenings for collection on Tuesday mornings. There is a wheelie bin to put rubbish in which you will need to leave outside the front gate

GAS BOTTLE REPLACEMENT

The oven runs on bottled gas which is located in the cupboard next to the oven. A spare bottle is in the barn at the back of the house. If a replacement bottle is needed this can be obtained from the bar in the village square. Please leave empty bottle in the barn.

LINEN & CLEANING

Not included in the rental fee is bed linen and hand and bath towels which is available at an additional £25.00 per person. Tea towels are included. If bed linen and towels are required,

then on arrival all beds will be made up and towels made available for your use. At the end of your stay, please leave all linen and towels in the house. Towels are not for beach use.

PETS

We are able to accommodate pets. Any damage caused will be deducted from the deposit.

TENANTS OBLIGATIONS

To be liable for any and all damage to the property and its contents caused during the tenancy by the tenant and/or by members of the tenant's party and to recompense the Owners without limitation for the full cost or repair or replacement as may be applicable.

- To take good care of the property and its contents.
- To permit the owners, agents and house managers reasonable access to the property.
- To not exceed the number of people shown on the property description, nor part possession with the property with any other party, other than the person detailed on the booking form.
- Use of the home and its contents provided to the tenant by the owner are provided at the tenant's own risk.
- The tenants hire the house at their own risk, and no responsibility can be accepted for any injuries to persons or loss or damage to any persons or persons' property who use the property.
- The person signing the booking form must be over 21, be a member of the party intending to occupy, and certifies that he/she is authorised to agree the booking conditions on behalf of all persons included on the booking form, including those substituted at a later date.
- If for any reasons beyond the Owners control the property is not available on the date booked (i.e. fire damage), or the property is unsuitable for holiday letting, all rent and charges paid in advance by the hirer will be refunded in full but the hirer, and it's party, shall have no further claim against the owner.
- In no event will the Owner be liable to the tenant for indirect or consequential loss or damages.
- If there shall be any breach of these conditions by the tenant, the Owners or their agents reserve the right to re-enter the property and terminate the tenancy without prejudice to the other rights and remedies of the Owners.

All or any complaints must be notified to the Owners immediately so that an on the site investigation can be made and, if necessary, remedial action taken. In the event that items of equipment become unserviceable the Owners sole obligation will be to use reasonable endeavours to rectify or replace the defective item with a broadly equivalent item, within a reasonable time period of being notified or the defective item by the tenant.

In no circumstances will compensation be paid for complaints raised after the tenancy, by which time the Owner or agents will have been denied the opportunity to investigate and endeavour to put right any such matter, during the tenancy.